

ST-63 Release Highlights

Ongoing improvements that help your business grow

This release has

41 core improvements 3 Pro improvements 3 new features

Streamline Dispatch

Dispatch

Feature: Edit job details from the Dispatch Board Less clicks, faster job edits

Go the speed of dispatch with a new Job Details flyout. Quickly and efficiently access and edit job info.

Gain Visibility

Accounting

General Managers Purchasing

Feature: More accurate Job Costing Track more costs. all from within

See more Purchasing and Payables information reflected in Job Costing. Easily drill down on profitability drivers.

Streamline Estimates

Sales

CSR

Feature: Enhancements added to office estimates Do more from the same page

The selling experience just got faster. Easily build estimates with more information and tools at your fingertips.

Streamline Job Coordination 🕰



Feature: Ability to attach equipment on Call **Booking screen**

Keep everyone on the same page - start to finish

Link equipment while booking a job and make needs more apparent for technicians in the field.

Streamline Purchasing

Purchasing Inventory

Feature: Updates to the Purchase Orders page Process POs with ease

Work with POs more easily including new safeguards, new fields, and new capabilities.

Enhance Coordination

Project Manager

CSR

Feature: Add attachments to tasks Keep more in one place

Make information sharing more efficient by having all attachments within the task; such as photos, invoices, and forms.

ServiceTitan



Thank you to the following companies for your ideas:

Aqua Clear Water Systems LLC Cook Comfort Systems LLC Donaldson Heating and Air Conditioning The Heat and Air Guy LLC John Henry's Plumbing Heating & Air Conditioning Co JP Electric & Son, Inc. Peak Heating & Air, Inc. Mr. Rooter Southern Comfort AC and Heating United Refrigeration, Inc.

Work Smarter 🖾



Project Manager

Feature: Ability to collapse customer and location window on Call Booking screen

Work uninterrupted and leave closing windows in the past

Set a preference that keeps the customer and location window from automatically opening when booking a job on the Call Booking screen. Imagine how much faster job booking can go now.

Gain Visibility

Accounting

Feature: General Ledger Account change effect pop-up Prevent unnecessary financial overwrites

Choose what date range or set of transactions are changed when editing GL Account assignments and preserve historical financials.



You asked, we listened! Feature released due to direct feedback and requests. Keep them coming in Community Ideas!

Learn about all these features and more in ST-63 Release Notes.