



ST-59 Release Highlights

Ongoing improvements that help your business grow

Release Highlights

21

Core Improvements

4

Pro Improvements

2

New Features

Streamlined Booking

CSR

Dispatch

Schedule Assistant

Boost margins and save time with job booking optimization

Streamline job booking with Schedule Assistant, which suggests the best date, time, and technician based on drive time efficiency, saving CSRs and customers valuable time on the phone.

Grow Revenue

Admin

Sales

Office Estimates Redesign

Get estimates out the door faster

Work more efficiently with a redesigned Office Estimates page that lets you edit items inline and dynamically displays your gross margin so that you can improve profits on every job.

Streamlined Workflow

Tech

Managers

Job Form Triggers

Ensure the right job form is used at the right time, every time

Make sales workflows more efficient and drive best practices with new Job Form Triggers, which provide more options for triggering forms with Estimates, ensuring better success.

Other Goodies

Dispatch

Inventory

CSR


Sales

Stay on top of recurring services

with automated SMS follow ups

View the redesigned Capacity flyout with the same info in multiple places

Easily update on-hold inventory items when a job is rescheduled

 You asked! Feature released due to direct feedback and requests.
[Keep them coming!](#)

Learn about all these features and more in ST-59 Release Notes:
help.servicetitan.com/Content/Release-Notes/release-notes-st59.htm

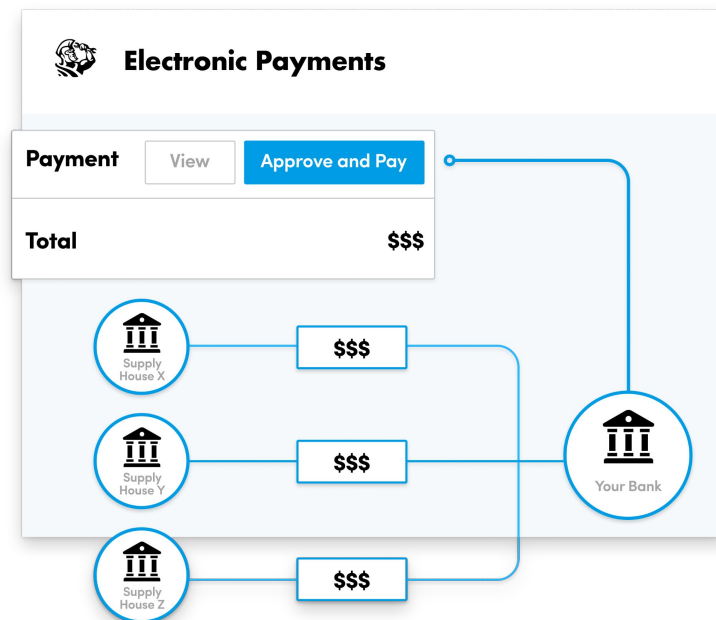


Thank you to the following companies for your ideas:

A1 Garage Door
 Beyer Air Conditioning & Heating
 BQ Electric
 Don Green Electric LLC
 Fuller Electric
 Hobaica Services
 Trinity Water
 Lee's Air Conditioning & Heating
 Naiad Irrigation Systems Ltd
 Norstar Heating & Cooling
 Western Pacific HVAC
 ...and many more!

ServiceTitan Payables

Replace the time-consuming AP management process with an easy-to-use payables solution that lets you enter, approve, and send payments to vendors with just a few clicks. Qualified transactions can earn 1% cash back, potentially on top of current vendor discounts. Best of all, there's no extra cost!



ServiceTitan Payables is available for QuickBooks and Intacct users. Learn more by visiting servicetitan.com/features/payables

More on Schedule Assistant

Schedule Assistant takes the guesswork out of scheduling by recommending the best technician and the best day and time to complete the job based on their schedule and skills. Now, your technicians can spend less time driving and more time building customer relationships and generating revenue.

Learn more about getting started with Schedule Assistant by visiting servicetitan.com/schedule-assistant-one-pager

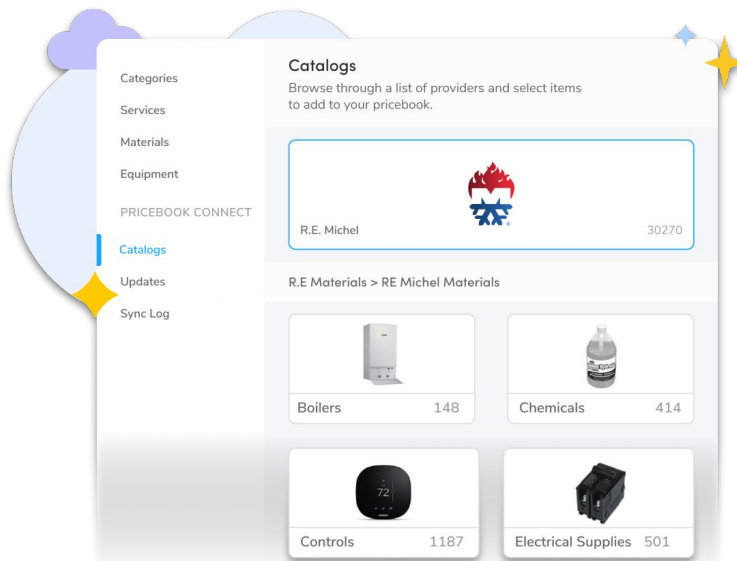


What makes the R.E. Michel integration unique?

- Pricebook & Supplier Catalog Content Mapping
- Contractor Pricing Sync
- Real-Time Inventory
- Resolve Cost Issues
- Create Bills
- Apply Credits
- Send & Track Payments
- 3-Way Reconciliation Match

Seamlessly Connect with R.E. Michel

Price changes can sometimes go unnoticed because they happen over extended periods of time. R.E. Michel has partnered with ServiceTitan to create a powerful integration, ensuring you'll always have your negotiated pricing available, so you can create estimates and POs with confidence.



Start with the catalog integration, and grow into other features including the ability to check supplier stock before submitting electronic POs, and making payments for invoices right in ServiceTitan.

With over 300 locations, coast to coast, and 20,000+ catalog items, R.E. Michel carries an extensive inventory to meet the needs of your market.

Interested in learning more about how you can increase efficiency and eliminate some of these all-too-familiar pain points? [Fill out this form](#) to get started with our catalog!